FRONT COVER | HUTA GINJANG, INDONESIA
Students enjoy safe water during recess.

THIS PAGE | BANGULA, MALAWI
A mother and child collect safe water after Cyclone Idai.
Friends,

I want to thank you for your faithful support of Water Mission. Through partners like you, we ministered to more than 700,000 people through safe water, sanitation, and hygiene solutions in 2019.

I am delighted to share our 2019 Annual Report. The report highlights innovation and collaboration that have allowed us to strengthen, deepen, and multiply our impact throughout the world.

As you read, you will learn about the many ways our collaborators both here and abroad propel our work forward and ultimately bring us closer to our goal of ending the global water crisis.

We have also made this report available online at watermission.org/financials. Thank you again for your important role in providing people in need with best-in-class safe water, sanitation, and hygiene solutions.

God bless you,

George C. Greene IV, PE
Chief Executive Officer

P.S. We would appreciate the opportunity to share some of the amazing ways our Lord is blessing others through you and through this ministry. Once COVID-19 restrictions have been lifted, please visit our headquarters, 1150 Molly Greene Way, Bldg 1605, N. Charleston, SC 29405. In the meantime, visit our blog at watermission.org/news.

Two are better than one, because they have a good reward for their toil.

ECCLESIASTES 4:9

MORE THAN 700,000 LIVES IMPACTED THROUGH AP proximately 160 PROJECTS IN 2019.

THANK YOU FOR YOUR PARTNERSHIP!
In 1998, Molly and her husband, Dr. George C. Greene III, were fully immersed in running their environmental engineering firm in Charleston, South Carolina, when they received a request for multiple water treatment systems in the wake of Hurricane Mitch: a violent storm that devastated Honduras. Unable to find an existing water treatment system that would work for the specific circumstances, they led their team of engineers in building one. Thus, the first Living Water Treatment System was born.

In the first community where they went to install a water system, the villagers had renamed the local water source “Rio de Muerte” (River of Death) because of the horrible things they had seen float by. As such, when the first systems became operational in Honduras, the community members were terrified to drink the water, despite it being treated and safe to consume.

Leading by example and ensuring the people that the water was safe, Molly boldly took the first sip (pictured).

“What impassioned Molly was knowing that sustainable safe water and sanitation solutions existed. She also knew that people were suffering from a lack of access to safe water. The disconnect between the two moved her to do something—to bridge the gap between knowledge, technology, and the global water crisis. She and George took what they had and knew, and said, ‘Let’s get into this. Let’s do this.’”

— JIM LOSCHEIDER, BOARD MEMBER

To view Molly Greene memorial videos, visit watermission.org/mollygreene
Ever the exemplary leaders, Molly and George always took the brave first steps necessary to establish and grow Water Mission, paving the way for future partnerships in the mission to end the global water crisis. Not long after, the Greenes followed God’s call and established Water Mission in 2001, creating an engineering ministry focused on water and sanitation needs in developing countries and disaster areas.

With George, Molly came forward as one of Water Mission’s first volunteers, investing time, energy, and emotion in what would later become an international organization supported by hundreds of volunteers. The Greenes were among our first Thirst Quenchers, our faithful community of monthly givers.

As co-founders, Molly and George have consistently led our staff to seek God’s will in our day-to-day work. At meetings, Molly was the first to clasp her hands and bow her head in prayer before making decisions or taking action. She also faced each day with the most infectious smile, energizing us all with her joy for the many tasks at hand.

Molly taught us how to foster relationships with individuals, communities, and organizations, weaving connections between urgent needs and imperative, indispensable solutions.

Remembering Molly’s prayerful, passionate service, we will continue to work toward ending the global water crisis, which impacts 2.2 billion people around the world. In celebration of her purposeful life and pioneering spirit, we will embody the commitment she had to cultivating servant leadership, prayerful discernment, and meaningful collaboration.

By bringing zeal in all you do and living out the values of love, excellence, and integrity, you stand alongside the Water Mission family in honoring Molly’s legacy. Thank you.

“What can the world learn from Molly? Love big, love hard, love passionately, love with all your heart, and be joyful in it all.”

BRADFORD MARSHALL
BOARD MEMBER

“She had an infectious, gorgeous smile. It wasn’t just a superficial smile, a smile on her face, I think it was a smile in her heart.”

BOBBY GREENE
BOARD MEMBER

“Molly was a true servant of the Lord. Her heart yearns for God’s people, for the betterment of humanity around the world. She would bring the best out of any man or woman’s life.”

ANTHONY KOWBEIDU
ASSOCIATE RECTOR, ST. ANDREW’S ANGLICAN CHURCH
While we have been serving in such settings for nearly two decades, this past year truly exemplified how our partnerships are crucial in bringing effective, comprehensive, and lasting change. Through the constant support of our individual, corporate, ministry, and field partners in 2019, we:

+ Monitored water flow in real time through our remote monitoring systems, supporting continuous service. By honing our remote monitoring capabilities, we tracked project functionality and maximized uptime—a standard metric that measures the amount of time a system is performing its intended function. By remotely measuring system performance, we have the ability to make data-driven decisions that allow us to strategically deploy staff and resources driving higher levels of efficiency and stewardship.

+ Equipped and prepared our in-country offices and staff with best-in-class technology, training, and supplies, building their capacity to serve and allowing them to swiftly respond to natural disasters in their locales and in neighboring countries.

+ Empowered local leaders and their community members with financial sustainability tools and knowledge on healthy hygiene practices that will empower them to help lift their communities out of chronic illness and poverty.

+ Partnered with a host of global organizations, including the United Nation’s Refugee Agency, in vastly improving living conditions for thousands of displaced people. For example, in a single month alone, we had safe water running for the first time for a group of 95,000 refugees in Tanzania’s Nyarugusu refugee camp.

In 2019, the world faced an unprecedented refugee crisis comprised of 70 million people. We also saw natural disasters cause severe damage. The regions where we have country programs found themselves in overwhelming political conflict and ensuing food and fuel shortages.

By God’s grace, through these crises, your partnership with us made an impact on more than 700,000 lives.

We believe that with our partners who faithfully bring their time, talents, treasures, and influence, we will bring safe water to thousands more around the world, now and for years to come.

“I see people very happy for the existence of safe water in our village...I feel good having and drinking this water. Children here are hopeful that they can bathe more often and that they will be healthier. I hope this water continues to run.”

— RIDUAN, A FATHER OF TWO IN INDONESIA

In 2019, you helped us to serve in under-resourced rural communities, refugee settings, and disaster areas. Through your partnership, we provided safe water, sanitation, and hygiene (WASH) solutions in places stricken with drought, devastated by floods and hurricanes, caught in political turmoil, or absorbing an influx of people fleeing from violence, famine, and war.
In 2019, Water Mission served more than 700,000 people with safe water, sanitation, and hygiene solutions.

Of the total people served in 2019, Water Mission provided safe water, sanitation, and hygiene solutions for more than 330,000 men, women, and children fleeing from violence and political unrest, assisting them as they rebuilt their lives. Another 27,000 displaced people were served in disaster initiatives in Malawi and Indonesia.

5,300,000 people provided access to safe water since 2001.

154,000 people provided access to proper sanitation.

REFUGEES AND DISPLACED PEOPLE

<table>
<thead>
<tr>
<th>Latrines Built</th>
<th>2019 Totals</th>
<th>All-Time Totals</th>
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<td>3,200</td>
<td>22,500</td>
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<table>
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<th>Total Safe Water and Sanitation Projects</th>
<th>2019 Totals</th>
<th>All-Time Totals</th>
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<tr>
<td>160</td>
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<table>
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<th>Total Partnership Resourcing Projects</th>
<th>2019 Totals</th>
<th>All-Time Totals</th>
</tr>
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<tbody>
<tr>
<td>40</td>
<td>160</td>
<td>160</td>
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</table>
STRONGER

Redesign of our patented potable water chlorinator

We use chlorine to disinfect water on every project, most often utilizing the potable water chlorinator. Our new erosion chlorinator has the same low-maintenance features as our previous design, but it can operate at quadruple the pressure. This allows the chlorinator to be used for a broader range of applications and with increased longevity. This sturdier design demanded two years of development, with support from our corporate partner, Georg Fischer. The new chlorinator is actively being rolled out in our projects.

MORE ADAPTABLE

Power Blending

In disaster situations where grid electricity is compromised or fuel for generators is limited, we utilize solar power. However, when the need for safe water exceeds what can be produced while the sun is up, we aim to blend different types of power to produce safe water continuously. Blending multiple types of power ensures that water is flowing day and night. Initial prototypes, designed and built by Grundfos and Kohler, are being installed and tested in post-disaster and refugee settings.
FASTER

Commercial-flight-ready disaster response water treatment units

Prototypes of a new disaster response water treatment unit were in development in 2019. The new units are being designed so that they can be flown as checked luggage with first responders being deployed to a disaster setting. These systems will arrive days to weeks before systems categorized as cargo touch the ground, so that first responders can provide safe water sooner. Water Mission engineer, Tim Darms, shows Virginia Lee and Debra Stewart of First Citizens Bank (pictured) the newest treatment unit, made possible by the Bank’s support.

In 2019, we teamed up with UNICEF to help establish standards for solar-powered pumping.

Water Mission worked with UNICEF to create solar-powered water pumping standards and online training sessions for 600 professionals within UNICEF relief and development programs. With this type of knowledge sharing and standardization, we can train hundreds of additional organizations, increasing their capacity and reach—ultimately accelerating our collective fight against the global water crisis.
CYCLONE IDAI

In Malawi and Mozambique, you helped us serve 25,000 people in the wake of Cyclone Idai: the strongest storm on record to hit the southern hemisphere.

Our established country program in Malawi allowed us to swiftly respond to immediate needs. By having staff and solutions already prepared and embedded in the region, we were able to quickly optimize and expand the output of existing safe water solutions in the country, immediately serving those impacted by the storm. Through existing relationships with partners on the ground in Mozambique, we were able to meet needs in camps facing the threat of a “second disaster,” or an outbreak of cholera.

Our disaster response to Cyclone Idai demonstrated how your generosity and prayers give us the ability to meet unique needs with custom solutions in a rapid response effort.

With you, we can continue to be at the ready when natural disasters strike.

HURRICANE DORIAN

Immediate Relief

With the overwhelming love and support of friends like you, Water Mission deployed first responders and safe water solutions to the Bahamas immediately following Hurricane Dorian. The category 5 hurricane was the most intense storm on record to strike the Bahamas. Sustained winds of 185 mph and a 20-foot storm surge leveled entire neighborhoods, destroying the water and wastewater infrastructure.

With safe water being an immediate need, we strategized around the unique challenge of treating an abundant supply of saltwater. We identified a solution to make saltwater, the type of water most difficult to purify, safe to consume.

Our ability to adapt and to deploy efficient, effective, and sustainable solutions during such crises is only made possible by you and by partners such as Parker Hannifin, a leading developer and supplier of reverse osmosis systems.

“In the wake of Hurricane Dorian, I jumped at the opportunity to volunteer for Water Mission to help with the disaster response efforts and bring safe water to the Abaco community. Witnessing the unbelievable and widespread destruction, the resiliency of the people, and being able to contribute with a tangible resource like safe water were both humbling and deeply rewarding. I’d do it again in a heartbeat!”

– JOHN CRANE, VOLUNTEER
What is reverse osmosis?
Reverse osmosis is a way to get dissolved particles (in this case, salt) out of water by forcing the raw water through a high-pressure membrane (i.e. filter). The dissolved particles in the water are left on one side of the membrane, while the safe water travels through it.

What other solutions and resources did Water Mission set up, operate, and distribute?
We deployed and distributed hundreds of water treatment solutions, power solutions, and pumps to meet various needs in the hardest-hit areas.

The solar array powering the water pumps in Marsh Harbor is nearly seven times larger than our previous largest array built in 2018, and provides 340 kW of power.

Where in the Bahamas has Water Mission served to date?
We reached most of the islands with donated goods and services. Safe water is flowing for families, schools, and health workers supporting the restoration of communities.

In the Abacos, we signed an agreement with UNICEF to solarize the municipal well field and pumping station in Marsh Harbour. Even before Dorian, reliable power was not available. As a result, the municipal water supply was intermittent. By implementing solar power solutions to power the pumps, the people in this area of the Bahamas will have safe water flowing from a sustainable source.

Who did Water Mission partner with to serve as many people as possible, as quickly as possible?
A vast array of people and organizations helped us to mobilize and operate throughout the Bahamas. We worked with global partners, individual supporters, and relief organizations in the U.S. and on the ground. We received matching gifts from families, such as the Friess and Turner families, to greatly advance our disaster response.

An immense network of supporters, including organizations that supplied technicians, facilitated our ability to immediately meet emergency needs and then pivot to focusing on meeting long-term needs.

Thanks as well to our prayer partners, church partners, and volunteers, our response to Hurricane Dorian has been evidence of compassion and hope. While we focus on our safe water solutions and the impact that this has on an individual’s physical well-being, what is often overlooked is the impact that our prayers and presence have on an individual’s mental well-being. It is significant and it matters to the people we serve.

Together, we will see the Bahamas through reconstruction and equip them as they face the new threat of COVID-19. While many relief organizations have left the Bahamas due to the health crisis, we are blessed to be able to stay and continue providing critical services.

We will be agile in implementing best-in-class solutions, community development strategies, and long-term projects to rebuild the Bahamas. Through the faithfulness of friends and supporters like you, we will work toward seeing the Bahamas rebuild stronger and become more resilient against future emergencies.

“I want to say to Water Mission, thank you so much [for coming here] and volunteering to do something like this and to give it to us for free. This water relieved us. This water is deliverance. It offers hope.”

EARLYN
LOCAL PASTOR
In 2019, we walked for water in six countries and 31 cities in the United States.

We walked in solidarity with the 2.2 billion people across the globe who lack safe drinking water. We walked down streets and sidewalks, raising awareness about the global water crisis and financial support for life-saving WASH solutions.

Our regional and international walks laid the foundation for much-needed advocacy, education, and action within local and global communities. Every step, every sign held up, and every gift made through these walks allow us and our partners on the ground to grow our collective capacity to end a huge yet solvable problem. In unity—and only in unity—can we share safe water and God’s love with all.

**WALK FOR WATER, CHARLESTON, SC**
More than 4,700 participants | $330,250 in gifts

**PARTNER WALKS**
2,425 walkers | $1.3 million in gifts

**U.S. CITIES IN 2019**

- Ames, IA
- Aurora, IL
- Beaufort, SC
- Clarksburg, WV
- Clemson, SC
- Dillsburg, PA
- Easton, PA
- Ft. Collins, CO
- Hamden, CT
- Hudson Valley, NY
- Irvine, CA
- Katy, TX
- Kilmarnock, VA
- Mahomet, IL
- Miami, FL
- N. Augusta, SC
- Norfolk, VA
- Orangeburg, SC
- Paoli, PA
- Piedmont, SC
- Reardan, WA
- San Jose, CA
- Shawnee, KS
- St. Marys, OH
- St. Paul, MN

**INTERNATIONAL**

- Albershausen, Germany
- Bjerringbro, Denmark
- Jakarta, Indonesia
- Ontario, Canada
- Schaufenhausen, Switzerland

**WATER TAXIS**

The Beaufort Walk used golf carts as “water taxis” to drive senior citizens through the walk.

**$85,000**

Grundfos’s event in Kansas City was the most successful Grundfos Walk to date: $85,000 toward best-in-class safe water, sanitation, and hygiene solutions!

**RECORD-BREAKING**

The Twin Cities Walk for Water raised more than $160,000 in a single event—a milestone not only for Pace Analytics and the Pentair Foundation, but for Water Mission.

“Our company first sponsored a partner Walk for Water in 2018. We held our first annual partner Walk for Water in 2019. The funds we raised at our 2019 Walk were used immediately to support Water Mission’s disaster relief efforts in Kenya, where a landslide displaced 80,000 people. Safe water and hygiene kits were provided quickly to help the community recover. Our team is thankful to be able to help with these efforts. We look forward to future Walks!” – Sue Burt, Burt Process Equipment
IN 2019, YOU HELPED US:

+ Partner with Ruth’s Shawl, a California-based ministry that provides faith-based and literacy resources to children and adults in Malawi. In Africa, many pastors do not have adequate theological training, which leads to flawed teachings and misinterpretation of the Bible. Together, we offered sound theological trainings to equip church leaders with skills to read and interpret the Bible, make observations about and draw applications from Biblical text, and to discover God’s goodness through his Word.

+ Host safe water commissioning ceremonies in Mexico that became venues for interdenominational cooperation and fostering reconciliation—events where various churches presented songs, dances, skits, and prayers, spurring joy and unity among our local partners.

+ Partner with ASELSI, a Latin American ministry, allowing us to equip local church leaders involved in our safe water projects with an understanding of basic theology: our identity in Christ and the call of the church to love God and others. With a solid theological understanding of the call of the church, leaders can effectively share God’s love with others. These leaders, some of whom are Safe Water Committee members and safe water system operators, have returned to their communities to disciple others.

+ Foster fellowship and cooperation among 850 church leaders from different denominations through trauma healing workshops and church leader workshops in Ugandan refugee settlements and communities. Participants in these workshops are recovering from having experienced or witnessed extreme violence, war, and famine, and have endured torturous journeys to camps and settlements. Through these workshops, they’ve come to know Jesus’ redemptive love, and learned about biblical reconciliation and forgiveness.

Through your partnership with Water Mission, you joined a host of Christ-followers from churches around the world, such as Mt. Carmel Bible Presbyterian Church (Singapore City, Singapore), St. Timothy’s Church (Silicon Valley, CA), Grace Community (Lake Katrine, NY), Elevation Church (Charlotte, NC), Seacoast Church (Mt. Pleasant, SC), and Northwood Church (Summerville, SC), among many others. Together, we were of one spirit and one mission, sharing safe water and God’s love with all.

"Ken and I are excited to support Water Mission in their goal of making safe water available to all communities, as well as sharing the gospel of Jesus Christ. We are thankful that Water Mission provided access to safe water to Calvary Chapel Caneille in Haiti, bringing much joy to the whole area. We also rejoice for what is happening in refugee camps throughout Uganda, where people are healing from emotional trauma and embracing their enemies in the name of Jesus!" – Ken and Denise Noble
We look forward to the many forms that growth will take. Already in motion are numerous ways in which we continue cultivating relationships: with individuals, organizations, and communities.

We are intentionally strengthening our capabilities and expanding our programs in order to serve even more people this year. Our goal in 2020 is to reach more than 800,000 people: our highest goal to date.

Water Mission was born out of a response to a disaster, and in times of global crises, we feel called to serve with love, excellence, and integrity. As the COVID-19 outbreak evolves and its effects unfold, we are strengthening and supporting vulnerable communities, with an emphasis on preventing the spread of the virus. We are providing hygiene resources for handwashing and learning tools that aid families, schools, and hospitals in protecting their health and safety. We are also resourcing health facilities and medical workers on the front lines of the crisis. We are pivoting and responding to the unique needs that communities are facing, changing direction rapidly and basing our strategies on the greatest needs.

Our innovation enables us to adapt our tactics, giving us the means to identify and incorporate best practices in this day of social distancing. With strategically placed resources around the world and extensive experience responding to health crises, we aim to respond efficiently and effectively during this rapidly evolving disease outbreak. Our response to the coronavirus health crisis focuses on seven key areas:

**COVID-19 RESPONSE TACTICS**


Lastly, with a newly appointed executive director, Dr. Chris Holdorf, the Global Water Center has begun to take shape in strategy and design. Water Mission is the founding charity of the Global Water Center: a platform built to foster collaboration, create consensus, and share resources within the WASH sector. We’re bringing together the best minds, practices, standards, and innovations to drive scale, transparency, and accountability into all aspects of our collective work. A key element of the Global Water Center is the Discovery Center, an experiential venue, both physical and virtual, aimed at educating, equipping, and mobilizing the general public to participate in ending the global water crisis.

With an accomplished, compassionate, and ardent leader at the helm, we will invite more people and organizations into our mission of ending the global water crisis once and for all.
Charity Navigator awarded Water Mission its top rating for the 13th consecutive year, a distinction shared by less than one percent of charities rated by the organization.

Water Mission follows a model of biblical stewardship that recognizes God owns everything. He expects us to steward the time, talent, money, and influence we each have been given, and to seek to multiply it to accomplish His purposes.


**ALL NUMBERS IN 000’S.**

#### INCOME & MINISTRY SUPPORT

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<tr>
<th></th>
<th>FY’19</th>
<th>FY’18</th>
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<tr>
<td>Contributions, Services, and Special Events*</td>
<td>22,577</td>
<td>28,686</td>
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<tr>
<td>In-Kind**</td>
<td>3,444</td>
<td>4,175</td>
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<tr>
<td><strong>TOTAL</strong></td>
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#### EXPENSES

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<tr>
<td>Programs</td>
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<td>Fundraising***</td>
<td>1,705</td>
<td>1,723</td>
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<tr>
<td>General &amp; Administrative</td>
<td>1,423</td>
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<td><strong>TOTAL</strong></td>
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#### Change in Net Assets

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<td>Change in Net Assets</td>
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<td>Adjustments for Foreign Currency</td>
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<td><strong>CHANGE IN NET ASSETS</strong></td>
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#### Net Assets, Beginning of Year

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<tr>
<td>Net Assets, Beginning of Year</td>
<td>20,510</td>
<td>10,364</td>
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#### Net Assets, End of Year

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<tr>
<td><strong>NET ASSETS, END OF YEAR</strong></td>
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#### ASSETS

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<td>Cash, Cash Equivalents &amp; Investments</td>
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<td>Unrestricted</td>
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<td>Restricted to projects</td>
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<tr>
<td>Total Receivables</td>
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<td>Inventory</td>
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<td>Other Current Assets</td>
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<td>Property &amp; Equipment</td>
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<tr>
<td><strong>TOTAL ASSETS</strong></td>
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#### LIABILITIES AND NET ASSETS

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<td>Net Assets</td>
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<td><strong>TOTAL LIABILITIES &amp; NET ASSETS</strong></td>
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<td>$21,401</td>
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*Includes other income: $362,000 FY2019; $39,000 FY2018

**In-kind income includes donated goods and services.

***Fundraising refers to activities that offer opportunities to support the work of the ministry.
Carl W. Ehmann, MD, FACP completed his final year of his tenure as a member of the Water Mission Board of Directors. He served six, three-year terms for this organization with great distinction, using the talents our Lord has blessed him with to serve humbly since 2003. Thank you, Carl!