



water builds[®]

2024 Annual Report



“...through love serve one another. For the whole law is fulfilled in one word: “You shall love your neighbor as yourself.”

—Galatians 5:13b-14

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On the cover: “Water Mission came to this place without knowing us, giving without asking for anything. They give and love and show that God’s love is shown by loving others.” —Medary, mother in La Union, Mexico

MESSAGE FROM THE CEO AND PRESIDENT

Dear Friends,

As I reflect on 2024, I’m deeply grateful for your ongoing partnership. Together, we served more than **1.8 million people in 2024 with access to safe water, sanitation, and hygiene (WASH) solutions.** In addition to meeting critical physical needs in 13 countries across five continents, Water Mission shared God’s love by equipping, empowering, and supporting the work of local church leaders in the communities we serve.

We hope you’re encouraged to read in this Annual Report how lives have been transformed by:

Safe Water for Communities: In 2024, we served more than 1 million people with safe water, including first-time access for 108,000 men, women, and children. In Huta Rihit, located high on a mountain in the middle of volcanic Lake Toba, Indonesia, our project brought first-time access to safe water to every home, including Wantri’s. This farmer and mother of three now enjoys reliable safe water, which has improved health and created economic opportunities.

Living Water: We equipped more than 400 local churches across 57 communities to proclaim the gospel, make disciples, and bring biblical healing to those in crisis. In the remote, jungle community of La Union, Mexico, Pastor Omar shares how his church has put into action what they learned, visiting and supporting sick and struggling neighbors.

Safe Water for Refugees: Through the “Lighthouse Project” in West Nile, Uganda, we’re providing refugees with reliable access to safe water. By focusing on solid engineering and ensuring quality in construction, we’re demonstrating the most effective way to serve last-mile communities. This initiative is raising the standards for

refugee WASH projects and setting a new benchmark for excellence and accountability. Edina, a refugee and mother in Uganda, shares the importance of reliable access to safe water close to home for displaced families like hers.

Disaster Response: Not only did our Disaster Assistance Response Team respond to natural disasters and humanitarian crises around the world in 2024, but we also deployed to serve our local neighbors when Hurricane Helene devastated western North Carolina. Our team was on the ground within days, providing generators and getting emergency safe water flowing, including at local schools. One local principal shares what this meant for his students, teachers, and community.

Our mission is clear, and our model is proven. Water Mission has an uncompromising commitment to quality in our work as we know this is the most effective way to meet needs. We are driven by our vision that all people have safe water and an opportunity to experience God’s love. Because of your support, families are experiencing lasting change, physically and spiritually. Thank you.

With Gratitude,



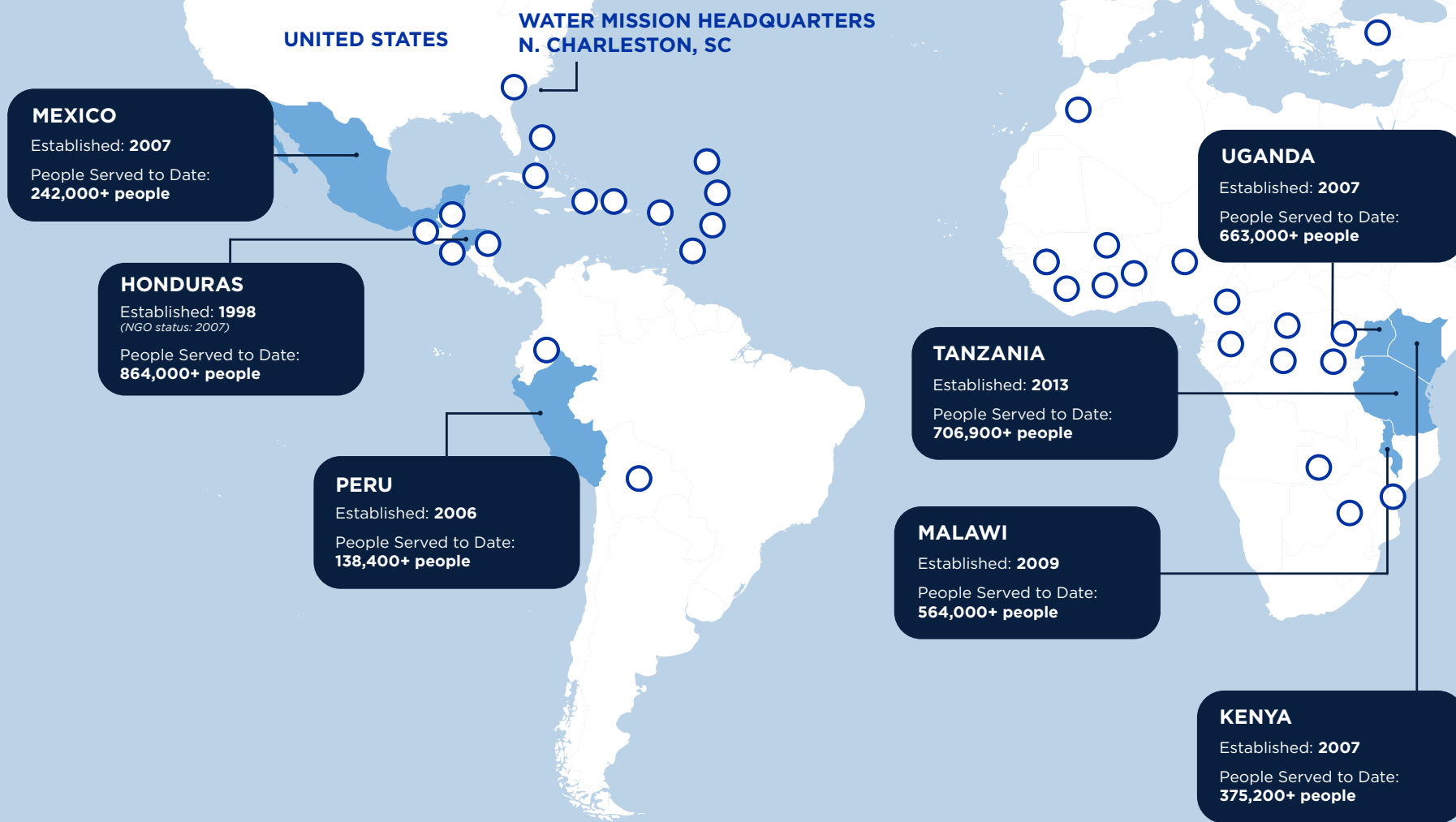
George C. Greene IV, PE
CEO and President



"I thank God and I'm happy because now I have water in my house.... I don't have to risk [my children] getting sick anymore." —Rosa, with her children in Aldea Roma, Honduras

OUR IMPACT AROUND THE WORLD

- Established country programs
- Other countries served through disaster response





INDONESIA
Established: **2005**
People Served to Date:
419,700+ people

2024 IN REVIEW

As of January 2025



1.8 MILLION

People served in
2024



1 MILLION

People served with
safe water



634,000

People served in refugee
camps and settlements.



123,000

People served through
disaster response



24,000

People served with
sanitation solutions

Since 2001, Water Mission has served more than 8 million people thanks to the Lord's provision and friends like you.

Transforming Communities With Safe Water

Thanks to your generosity over the years, millions of people around the world have received access to lifesaving safe water, sanitation, and hygiene solutions. In 2024 alone, your support blessed more than 1 million people with safe water. This includes the ongoing access to safe water provided for more than **945,000 people** in communities through our operation, maintenance, and oversight of water systems built in prior years. It also includes more than **108,000 people who received first-time access** to safe water. We constructed nearly **4,600 latrines**, providing the health benefits of safe sanitation solutions to approximately **24,000 people**.

Water Mission recognizes that each community has unique challenges that require customized solutions and community participation. Residents in communities around Honduras, Indonesia, Kenya, Malawi, Mexico, Peru, Tanzania, and Uganda are starting the new year with the gift of safe water, sanitation, and hygiene.

Thank you for helping to make this possible.



*Wantri, farmer and mother in
Huta Rihit, Indonesia*

A COMMUNITY-DRIVEN PROJECT:

Safe Water in Huta Rihit, Indonesia

Around the world, families live without access to safe water, rendering daily activities almost impossible. Wantri, a mother of three, manages her family's farm in Huta Rihit, Indonesia, where she grows rice, bananas, coffee, chili, and vanilla. For any parent, finding a balance between work and home is difficult. But for many years, Wantri also had to worry about having adequate water for her children.

She would walk 40 minutes to reach the nearest water source, an open pond on her farm. During the dry season, days passed without rain and the pond dried up, and people crowded the few ponds that still had water. They would wait in long lines for their turn to collect what little water they could.

"The water was not enough," Wantri explained. **"The water was murky, but we had to use it. I was very sad because I did not want to use that water, but I had to because it was the only option."**

Then, thanks to generous support from partners like you, Water Mission proposed a solution—a solar-powered safe water system that would treat and pump water from far down the mountain and pipe it up to homes. When Wantri first heard the idea, she could not fathom how this project would work.

"I thought, this cannot happen," Wantri recalled. **"As a human, I thought this was impossible—to bring water from down to up, because usually it comes from uphill to down. But—praise Jesus!—the Lord sent clever people at Water Mission to make this happen."**

The residents of Huta Rihit became passionate about bringing safe water to their community. They expedited the project by working tirelessly to complete trenching faster than our teams expected, with everyone, young and old, pitching in.

"Why did my community work together? Because we felt thirsty," Wantri explains. **"We wanted to make the dream come true and make the miracle happen in our community. So, we used all our effort and time to make the water flow."**

Thanks to the Lord's provision, your generosity, and the community's hard work, Water Mission completed a safe water project in Huta Rihit in August 2024. Water is sourced from a spring at the bottom of the mountain, pumped with solar power from 18 solar panels, treated with filtration and chlorination, and distributed through household connections. Now Wantri has safe water piped directly to her home—and every home in the community. As Water Mission works toward ensuring that all people have access to safe water, we are increasingly prioritizing household connections like these.

Wantri no longer has to worry about having enough water for her family. She and her husband can spend more time working together on their farm. Her children now drink safe water, wash their hands, and practice healthy hygiene.

"Every time I need water, I just go to the tap and turn on the tap. When I need it, I get it," Wantri said. **"I hope...that all the kids [in Huta Rihit] can protect the project, because this is a blessing from God."**

Thank you for bringing hope to families like Wantri's in Indonesia and around the world with the gift of safe and Living Water.

(Top) Wantri collects water for her farm.

(Center) Wantri's daughter holds a cup of safe water.

(Bottom) Wantri with her family in Huta Rihit, Indonesia.



2024 Safe Water for Communities Impact



Served more than 945,000 people in communities with ongoing access to safe water.



Provided more than 108,000 people in communities with first-time access to safe water.



Built nearly 4,600 latrines that provided sanitation to nearly 24,000 people in communities.



Completed 33 new safe water systems.

After seeing the success of the water project in Huta Rihit, the government decided to invest in the piping and connections needed to expand the project to a neighboring sub-village. This means an additional 230 people will have access to clean, safe water.



Bringing Refugees Hope Through Safe Water

As a Christian organization, we believe that each person is made in the image of God, designed for a purpose, and created to flourish. Yet, every year, many are forced to flee their homes and become refugees, dependent on the kindness of strangers to meet even their most basic needs.

Thanks to your partnership, Water Mission **served more than 630,000 refugees and displaced people** in 2024. We have been on the front lines in refugee settlements since 2013, implementing engineered solutions that are customized for each specific context. At times, we construct new safe water systems. At other times, we rehabilitate existing infrastructure that is not working. Water Mission also partners with local churches to meet emotional and spiritual needs by offering biblically based trauma healing programs. We equip church leaders with these programs so they can walk with refugees through challenging topics like forgiveness and reconciliation with the goal of emotional wellbeing. Your faithful support helps bring hope to some of the world's most vulnerable people.

Access to safe water helps refugees like Esther experience healthier and more dignified living conditions.

LIGHTHOUSE PROJECT:

A Beacon of Hope for Refugees in Uganda

Northern Uganda is home to approximately 1 million refugees. In this water-scarce region, many refugee settlements struggle to provide families with enough water. As an engineering organization, designing, implementing, and managing water systems in the most complex contexts is one of our areas of expertise. The International Organization for Migration has reported, **“Water Mission stands out as the NGO with enough in-house expertise to independently design O&M [operate and maintain] solar water schemes and are also the only ones chlorinating water in all of their solar schemes.”**

Soon after Water Mission got water flowing in one zone of Uganda’s Rhino Camp refugee settlement, we were asked to oversee all the water systems in the settlement. However, we found design and construction issues with many of the systems we had inherited. This resulted in water systems that were not working at full effectiveness—or not working at all. So, this past year, we chose to rehabilitate one of the more fragile systems known as Omugo 5. The condition of this water system was not good. To

start with, the system had 10 water access points that were supposed to serve the refugees who had been settled in the area. Of the 10 access points, four were not functioning due to pervasive leaks in the distribution system. The remaining six had limited flow and pressure, meaning water was available for less than one hour per day. The result was significant water scarcity that led to conflict because there was not enough water for everyone and people in this area were desperate.

Rehabilitation started with protecting the water source and upgrading the solar array. We addressed structural integrity issues with the elevated water storage tank, added an erosion chlorination system, overhauled the distribution system, and installed access points.

Today, refugees in the area have safe water available 24 hours a day. Water is treated with chlorine to

ensure it is safe. Conflict over this essential resource has been eliminated, and the refugees have expressed their gratitude.



We refer to the rehabilitation as a “Lighthouse Project.” **We hope that it will serve as a beacon showing what is possible when projects are designed and constructed with standards.** Our prayer is that this Lighthouse Project ignites a movement toward similar rehabilitation on the other approximately 200 piped water systems in this region.

For a deeper dive into this project, please scan the QR code to view a brief video overview from Water Mission CEO and President George Greene IV.





EDINA'S STORY:

“You Have Shown the Heart of God”

More than 75% of the refugees in Uganda's Rhino Camp Refugee Settlement are women and children. Edina is just one of the many refugees who knows the struggle to meet her family's basic need for water. Edina was a pastor before she fled South Sudan with her four children. When they arrived at Rhino Camp, the lack of reliable access to safe water made an already heartbreaking situation even more dire.

“We walked five kilometers to collect water,” Edina said. **“[Then] it could take five hours of waiting.”**

After walking so far and waiting so long, Edina would rush home with her 40-pound jerrycan. She said, **“The children were young. They would be starving for breakfast while I was out collecting water.”**

Reliable access to safe water changes daily life for refugees. As Edina explains, **“Because of Water Mission, we now have five tap stands [nearby].... As a woman, I am safe at any hour—day or night—collecting water. Even girls are safe from the risk of assault while collecting water.”**

“We came from stress. We arrived to stress. But because of Water Mission, we were blessed. It is my prayer that Water Mission's hands are blessed—because water is life,” Edina says. **“You have shown the heart of God—and have given it to us.”**



Edina, mother and refugee in Rhino Camp Refugee Settlement, Uganda

2024 Safe Water for Refugees Impact



Served more than **630,000 refugees** and internally displaced people.



Equipped **5 refugee and displacement camps** with safe water systems.



Promoted safe sanitation and hygiene practices and constructed more than **2,500 latrines in 3 camps.**

Responding to Urgent Needs Following Disasters

Your support throughout 2024 positioned Water Mission to respond quickly to disasters when they arose, serving people in their most desperate moments. **Water Mission deployed to disasters in Morocco, Kenya, the Caribbean, Mexico, and beyond, responding to an earthquake, a hurricane, flooding, and humanitarian crises.** Our Disaster Assistance Response Team deployed quickly to assess urgent needs, distribute relief supplies, and get emergency safe water flowing.

Through these disaster responses, we provided more than **123,000 people** with safe water, sanitation, and hygiene (WASH) solutions when and where they were most desperately needed. When appropriate, we moved beyond immediate relief to long-term solutions, such as for people in Ukraine, where Water Mission has served since the conflict began. **In each response, our team was there to reassure those dealing with overwhelming loss that God is with them as they grieve and rebuild.**



*Damage in Newland, North Carolina,
from Hurricane Helene*

HURRICANE HELENE:

Serving Our Local Neighbors in Their Time of Need

On September 26, 2024, Hurricane Helene tore through the southeastern United States. In Asheville, NC, the Category 4 storm devastated the city's municipal water system. Even a month later, the water treatment system remained out of commission. Asheville's water supply was coming straight from its reservoirs—untreated and unsafe to drink—so residents had to rely on bottled water.

Asheville High School reopened a month after the storm, providing bottled water for its students and faculty to drink. Derek Edwards is the high school's principal and has worked in Asheville City Schools for more than 20 years.

“The storm was honestly traumatic, not just for myself, but for our entire community,” he said.

After the storm, Principal Edwards got to work clearing the road so that he could reach the school. He needed to prepare the campus so that helicopters could land on the football field to transport hospital supplies and provide medical evacuations.

“We landed two helicopters at a time on the field for five days straight, as fast as they could land. It was all really sad and tragic—and yet weirdly uplifting, to see how the community came together. Also, people who were not inside our community came...to help us however they could.”

However, the school could not function for its key purpose of educating students because it did not have access to a basic necessity—safe water. Principal Edwards explained, **“We were without our students for over a month because, obviously, the big thing—we had no water. We had no sewer.”**

“Water Mission stepped in at a very critical time,” he continued. **“We had...about 1,800 souls on this campus that we were trying to figure out how we were going to provide water for. That is a lot of bottles of water. We were planning on 4,000 bottles of water each day, which is a logistical nightmare. Water Mission stepped in [to enable us] to filter our own municipal water here on campus.”**

Thanks to an outpouring of generosity from friends around the country, Water Mission installed an emergency water treatment system and a tap stand outside the school cafeteria. Principal Edwards said students received five-gallon containers if they needed to bring water home.

Throughout the state, your generosity enabled us to install 19 emergency water treatment systems that provided more than 457,000 gallons of safe water. We distributed 124,000 emergency water purification packets, more than 1,000 collapsible water containers, and 1,100 generators for families without power. We also addressed spiritual needs through trauma-informed care and resources, including distributing Bibles and Beyond Disaster booklets developed to address trauma and help people process the enormity of loss that was experienced in the region.

Principal Edwards said, **“From the bottom of my heart, thank you. We would not be able to have all of our students on our campus without Water Mission. This is a miracle.... It is impactful and truly, truly touching.”**

Water Mission distributed 1,100 generators to power homes and wells (top) and provided more than 457,000 gallons of safe water (center). CEO and President George Greene IV visited disaster response locations to encourage volunteers and serve survivors (bottom).



Transforming Lives Through the Living Water Program

Water Mission's vision is that all people have safe water and the opportunity to experience God's love. Time and again, we have witnessed how safe water projects can open doors for ministry in communities. Water Mission staff show God's love in all we do. Your ongoing prayers and support in 2024 have enabled Water Mission to meet spiritual needs around the world.

Our Church and Community Mobilization Program (CCMP) focuses on strengthening and equipping the local church in communities where we build safe water solutions. CCMP trainings equip local church leaders to be more effective in proclaiming the gospel, demonstrating God's goodness, and making disciples in their communities. **In 2024, we implemented the CCMP in 57 communities, engaging more than 1,300 church leaders.** In some refugee settings and disaster areas, we also trained church leaders on how to come alongside people who have experienced significant loss by equipping them with biblically based trauma healing programs.

Thank you for your commitment to helping local churches be a more effective light in their communities so that the people we serve can experience God's love.



Pastor Omar studies with Water Mission's Living Water staff in La Union, Mexico



Maria Luisa and her daughters used to walk four hours round trip through the jungle to collect water. She was a strong advocate and partner during Water Mission's safe water project in La Union, Mexico.

2024 Church and Community Mobilization Program (CCMP)



Conducted more than **330 CCMP activities** in **57 communities** in **7 countries**.



Engaged nearly **1,300 church leaders** through CCMP trainings and activities.



Engaged more than **400 churches** of various denominations through CCMP activities.

EQUIPPING LOCAL CHURCHES:

The Living Water Program Empowered the Church in La Union, Mexico

Safe water projects open doors for Water Mission to partner with local churches in showing God's love. Our Living Water program supports and equips local church leaders to share the gospel and serve those in need by deepening their understanding and application of Scripture.

Omar is a grandfather in La Union, Mexico, who is dedicated to helping his church grow in their knowledge of God. As an assistant pastor in La Union, Omar helps lead the church's day-to-day work.

When Water Mission established a safe water project in La Union, our Living Water staff implemented the CCMP. Omar attended, seeking to learn best practices for serving church members and the wider community.

"The first great thing that was remarkable for me was the story of the woman at the well," Omar said. **"She wasn't in the church...but Jesus came to her anyway. We learned that we must serve [everyone] and not just other church people."**

The story of the woman at the well, as found in John 4:3-42 of the Bible, is a key part of the CCMP module focused on equipping the local church to share the gospel while caring for people in need. Omar and his church are putting this into practice in La Union.

"We started to coordinate visits to people in need," Omar said. **"We go and visit and bring them food. We collect money to support others when they are ill."**

Through your prayer and partnership this year, lives are being transformed. Thank you for empowering local church leaders like Omar and fellow believers around the world to show God's love.

INNOVATIVE SOLUTIONS FOR SAFE WATER:

Mapping Groundwater in Rural Regions

Water Mission understands the importance of providing access to safe water to as many people as possible, as quickly as possible. As an engineering organization, we are passionate about developing and utilizing innovative technology to solve complex problems.

In rural regions of Africa, a common challenge is finding the most productive place to drill for groundwater. Without access to the latest tools for finding groundwater, time and money are wasted

by drilling in the wrong place, and people do not get the lifesaving water they need. One innovative way Water Mission addresses this challenge is with the towed Transient ElectroMagnetic (tTEM) system—a best-in-class piece of technology used to map groundwater before drilling. Towed by an all-terrain vehicle, the tTEM was developed specifically for use in rural areas to conduct highly accurate hydrogeological surveys. This data helps engineers determine the best location for drilling productive wells. Thanks to the Grundfos Foundation, we had

early access to this groundbreaking technology and can make better decisions for optimizing productive wells for projects.

Making data-informed decisions about where to drill not only saves time, but it also allows Water Mission to use your generous gifts in the most strategic, effective, and impactful way possible. We are grateful to partners like you who trust us to get safe water flowing to those who need it most.

“Data and information help us make educated decisions. Every meter you drill costs money, so [tTEM technology] helps us effectively use the resources we receive from donors and partners and get safe water to the people who need it.” —Raymond Ellis, lead engineer with Water Mission in Kenya (above)





INSPIRING PARTNERSHIPS FOR SAFE WATER: Coming Together to Transform Lives

Water Mission understands that fighting the global water crisis cannot be done alone. We believe that the best way to accomplish our vision that all people have safe water and an opportunity to experience God's love is through partnerships. We strive to provide exciting, meaningful ways to engage with partners like you. In 2024, we created several new initiatives to dialogue in real-time, share impactful stories, and create opportunities for advocacy.

We launched **Water Mission: Live**, a virtual event for partners to learn about the global water crisis, hear ministry updates, and participate in live Q&As. At our first Water Mission: Live, partners heard about our history and impact from CEO and President George Greene IV. At the second event, we

premiered Water Mission's first short film, **Volver A Casa (Back Home)**. It shares the story of a family in Honduras struggling with deadly water-related illness following a devastating hurricane. The film offers an innovative way for friends of the ministry to advocate for safe water with their churches, friends, and family using related "watch party" resources. We also introduced our **Brand Ambassadors program**, which provides ways for high-profile individuals with online and professional influence to advocate for Water Mission's work within their networks. Through this program, partners use their influence to raise awareness and funds for safe water.

Partnering with passionate people like you is an important part of our ministry. We are grateful for the ways in which you engaged with us in 2024, and you can find out more ways to get involved at watermission.org/join-us.



WATCH OUR FIRST SHORT FILM!

Experience a family's poignant journey of hope and resilience in *Back Home*, a 20-minute short film based on true events.

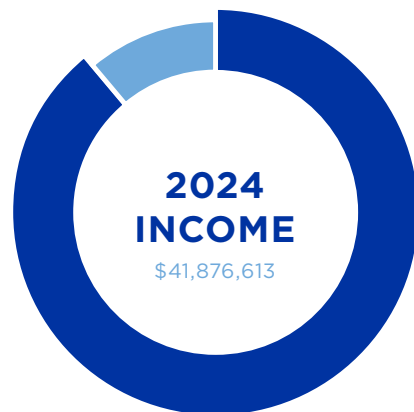


Water Mission CEO and President George Greene IV presenting at Water Mission: Live in April 2024 (top). Families, community groups, and churches gathered to watch Volver A Casa (Back Home), learn about the global water crisis, and advocate for safe water (bottom).

2024 FINANCIALS

Water Mission follows a model of biblical stewardship that recognizes God owns everything. He expects us to steward the time, talent, money, and influence we each have been given to multiply it to accomplish His purposes.

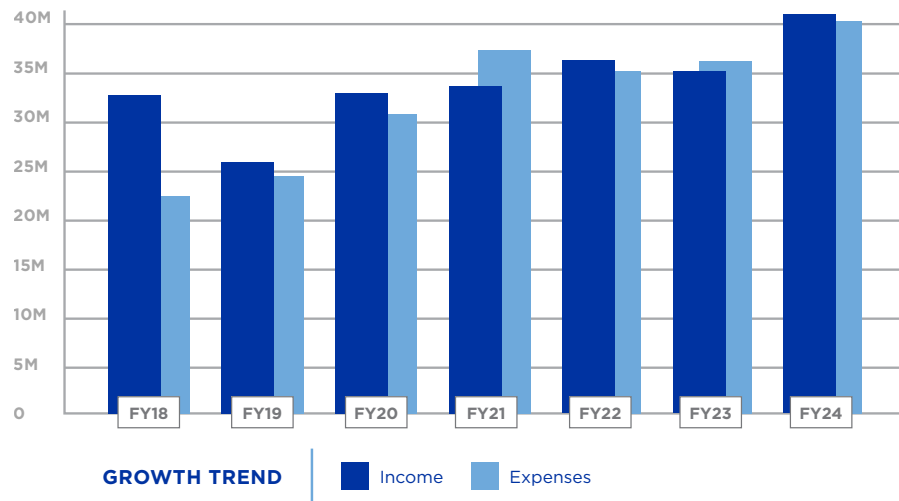
In 2024, Charity Navigator awarded Water Mission its top rating for the 18th consecutive year, a distinction shared by only 1% of charities rated by the organization.



■ 88% Contributions, Special Events, and Other
■ 12% In-Kind



■ 87% Program Services
■ 6% Management and General
■ 7% Fundraising



Access to safe water in Mutulani, Kenya, means nine-year-old Mercy is healthy enough to get an education, play with friends, and lead her school's chorus.



GET CONNECTED

Scan the QR code to read more stories about how your partnership is transforming lives.



Thank you for reading, learning, and celebrating 2024 with us. We invite you to stay connected with Water Mission.

Follow us by connecting with Water Mission on your preferred social platform.



Fiscal Year 2024 vs. Fiscal Year 2023

Fiscal years end on Sept. 30. All numbers are \$USD in thousands.

	FY2024	FY2023
Income and Ministry Support		
Contributions, Special Events, and Other	\$36,958	\$32,740
In-Kind	4,919	2,319
Total	41,877	35,059
Expenses		
Program Services	35,255	32,306
Management and General	2,540	2,156
Fundraising	2,970	2,426
Total	40,765	36,888
Change in Net Assets, Before Adjustments	1,112	(1,829)
Adjustments	81	(118)
Change in Net Assets	1,193	(1,947)
Net Assets, Beginning of Year	18,391	20,338
Net Assets, End of Year	\$19,584	\$18,391
Assets		
Cash and Cash Equivalents	\$4,402	\$4,368
Contributions Receivable	1,055	869
Prepaid Expenses and Other Assets	935	826
Inventory (Net)	4,250	3,764
Investments	8,319	7,524
Property and Equipment (Net)	3,019	3,253
Total	\$21,980	\$20,604
Liabilities		
Accounts Payable	\$758	\$660
Accrued Expenses	1,260	1,246
Deferred Revenue	378	307
Total	2,396	2,213
Net Assets		
Without Donor Restrictions	14,361	11,612
With Donor Restrictions	5,223	6,779
Total	19,584	18,391
Total Liabilities and Net Assets	\$21,980	\$20,604



TANZANIA



PERU



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watermission.org

Water Mission is a Christian engineering nonprofit that builds sustainable safe water solutions for people in developing countries, refugee camps, and disaster areas. Since 2001, Water Mission has served more than 8 million people in 61 countries, sharing safe water and the message of God's love. Water Mission's global headquarters is in North Charleston, SC, and the organization serves people in Africa; Asia; and North, South, and Central America. Water Mission is a 501(c)(3) tax-exempt organization, EIN #57-1116978.