

water  mission®

water builds®

2023 ANNUAL REPORT



2023
GLOBAL IMPACT

1.9 MILLION
PEOPLE SERVED IN 2023



1.6 MILLION
PEOPLE SERVED WITH
SAFE WATER



16,000
PEOPLE SERVED
WITH SANITATION
SOLUTIONS



281,000
PEOPLE SERVED
THROUGH DISASTER
RESPONSE EFFORTS



MESSAGE FROM THE CEO AND PRESIDENT

Dear Friends,

Thanks to the Lord's ongoing provision and the caring hearts of so many friends of the ministry, **Water Mission served more than 1.9 million men, women, and children in 2023.** In this report, we share how your generosity and prayers are making a difference. I'm grateful for your ongoing partnership and hope you are encouraged as you read some of our favorite stories of lives changed through:

Safe Water for Communities: In Makere, Tanzania, we completed our largest community safe water project to date. Tanzania's Minister for Water said about the project, "I want to speak from my heart. I have been within the Ministry of Water for seven years, and this is the best project I have seen."

Living Water: Around the world, our Church and Community Mobilization Program is strengthening and equipping local church leaders with sound biblical knowledge and discipleship tools to share the gospel and show God's love.

Safe Water for Refugees: Access to safe water means that refugees can look to the future as they experience healthier and more dignified living conditions.

Disaster Response: Our agile team responded to natural disasters and humanitarian crises in Ukraine, Malawi, Pakistan, Tanzania, Haiti, Turkey, and Morocco, getting emergency safe water flowing and implementing longer-term solutions.

Collaboration: As we strive for excellence, we do so open-handedly, sharing our knowledge and expertise in partnership with Global Water Center, UNICEF, and others, raising the global standard for safe water system design, construction quality, and ongoing operation and maintenance support.

On behalf of all of us at Water Mission, thank you for saying "yes" to the call to love and serve our global neighbors. Your generosity brings hope to people in need.

With gratitude,

George C. Greene IV, PE
CEO and President

"When the poor and needy seek water, and there is none, and their tongue is parched with thirst, I the Lord will answer them; I the God of Israel will not forsake them."

—ISAIAH 41:17

Since 2001, Water Mission has served more than 8 million people through the Lord's provision and friends like you.



Because you decided to come alongside Water Mission in 2023, **together we served more than 1.9 million people in 13 countries with safe water, sanitation, and hygiene (WASH) solutions.** In addition to meeting these critical physical needs, we had the privilege of sharing the gospel of Jesus Christ with nearly 13,000 men, women, and children. Your love and support reached far and wide: From the Amazon to the Nile, families and entire communities have received lifesaving safe water and the priceless gift of eternal Living Water. Thank you for saying “yes” to God’s call to love and serve our global neighbors.

“I want to speak from my heart. I have been within the Ministry of Water for seven years, and this is the best project I have seen. It should be considered as an example of good work.... I want to ask my team to learn the same kind of water treatment system design and implement [it] in other places so that people will have increased access to clean and safe water. The Makere project is like a university: it’s a college for people to come and learn.”

—Jumaa Hamidu Aweso,
Tanzania Minister for Water

SAFE WATER FOR COMMUNITIES

Impact in 2023

Safe water is one of the most basic needs for survival, yet 2 billion people around the world lack access. 3.6 billion people live without adequate sanitation, and one out of four people don’t have basic hygiene services at home.

Thanks to your partnership, millions of lives are being transformed through WASH solutions! In 2023 alone, you helped us provide ongoing access to safe water to more than 650,000 men, women, and children and first-time access to nearly 136,000 people. More than 16,000 people received sanitation solutions that can lead to healthier, happier, and more productive families.

When WASH needs are met, children can consistently attend school, women no longer walk for hours each day to collect water, and families can invest in their futures.

Water Mission tailors our solutions to each specific context in which we work. In remote communities around the world, we empower leaders to take an active role in the design, construction, and ongoing management of safe water systems. In 2023, we partnered with 51 communities to provide comprehensive WASH solutions, including access to safe water and the promotion of safe sanitation and hygiene practices. These rural communities are now experiencing collective transformation because of your generosity.



For Cecilia, convenient access to safe water makes being a mom and running a business much easier by saving precious time and money.

Safe Water in Makere, Tanzania

In the far northwest region of Tanzania near the border of Burundi is Makere, a community that nearly 3,300 families call home. Women used to walk long distances to the river to collect water that made their children sick and limited their time for productive work.

Cecilia Vincent, a restaurant owner and mother of three young children, lives in Makere. Lack of access to safe water was not only a burden for her personally, but it also impacted her small business. Cecilia shared:

“In the dry season, it was very challenging to get water. We had to walk for one hour to the river [and then one hour back]. Sometimes we went three days without getting any water.”

This was difficult enough for Cecilia as a mother, but trying to earn an income to provide for her family made the water situation even harder. She could not leave her restaurant for two hours each day to collect water and still have enough time to cook for and serve her customers.

“Running a business without water was very challenging,” Cecilia said. “I had to pay a local vendor to collect the water for me, and that affected the income I made from the restaurant.”

In 2023, Water Mission completed a water project that is meeting the safe water needs of more than 19,000 people who live in Makere.

Now, the main borehole produces plenty of water, which people collect from 35 community tapstands. This is the first time the community has access to treated, safe water and enough water to meet everyone’s needs. The system was designed with the future in mind and is capable of serving up to 22,000 people. The challenging nature of this project required Water Mission to use innovative technology and special drilling techniques to identify a viable underground water source. Thankfully, our team in Tanzania was up for the challenge.

Water Mission has taken this project one step further by piloting metered private connections throughout the community, starting with a connection right outside Makere’s executive office and marketplace. To date, a select number of household connections with pre-paid meters have been installed, paving the way for another 100 to be completed in the coming months. These metered connections provide convenient safe water access to people just outside their homes and places of work.

With this water project completed, Cecilia has safe water close to home for her family and close to her business, too.

With gratitude, she shared: *“The water project has made the budget for my business much better, because the water is close. With the money I save, I can buy food and medicine for my family. I feel good knowing...our economic issues will be improved.”*

SAFE WATER FOR REFUGEES

Impact in 2023

Thanks to your support, Water Mission provided critical WASH services and tangible hope to more than 800,000 people who fled their homes due to war, human rights violations, disasters, and other significant challenges. In 2023, more than 108 million people worldwide were forcibly displaced, including 35 million refugees. These men, women, and children fled their homes in a desperate act of survival, leaving behind everything they knew. When they arrived at a camp, one of their most essential needs was access to safe water.

Water Mission's approach in refugee camps and settlements includes:

- Increasing access to safe water by installing additional access points throughout camps;
- Training local operators to maintain safe water systems;
- Using remote monitoring to ensure safe water continues to flow;
- Providing handwashing stations and hygiene training to keep people healthy in crowded conditions; and
- Partnering with local churches to meet emotional and spiritual needs.

Water Builds Futures

While awaiting the birth of her first child, Fisumukiza reflected on her path to becoming a refugee and the challenges she faced at Tanzania's Nyarugusu refugee camp. She was born in a refugee camp, but her family soon repatriated to Burundi. So, it was a surprise when they were forced yet again to flee violence in 2015 when Fisumukiza was only 14.

"It was not planned," she says. "We were sleeping one night when suddenly, we awoke to fires. The village was burning. We couldn't take anything [with us]. We just ran—my mama and little brothers and sisters. I was terrified. It is even hard to talk about now; I feel too emotional."

When the family arrived at Nyarugusu refugee camp in Tanzania, access to water was an immediate need—and a challenge. The influx of refugees from Burundi in 2015 had put a strain on the camp's fragile infrastructure.

"It was very difficult to get water. You could travel two or three hours—and sometimes you came back without water," she explains. "Life was hard. We would go three days without bathing, which was especially hard for women. Insects would be crawling on us while we tried to sleep."

This all changed when Water Mission responded to the worsening humanitarian crisis. We installed emergency safe water solutions to meet the immediate needs of 50,000 people. Then, we started working on longer-term solutions using solar-powered pumping systems to serve the entire camp.

Now, Fisumukiza is joyful knowing she can get water whenever she needs it. Thanks to our ongoing partnership with the UNHCR and the generosity of friends like you, we continue to monitor the systems and act as a resource, assisting with troubleshooting and



(Water Builds Futures continued)

maintenance. Every man, woman, and child taking refuge in Nyarugusu has reliable access to clean, safe water.

“The situation is very good now, [because] if someone wants water, they fetch it without walking a long distance,” Fisumukiza says. *“It feels good to have water distributed everywhere. If you are thirsty, you can [always] get water to drink. We are very grateful.”*

Easy access to safe water in the camp means that instead of just looking backward or focusing on the most urgent need for water, Fisumukiza can also look to the future.

“I’m feeling well because I will deliver my baby while water is flowing. I will bathe him or her every day. Now, I thank God for that.”

Thank you for blessing refugees like Fisumukiza—and her new baby—with lifesaving safe water.

2023 Refugee Impact



Served **more than 800,000** people.



Equipped **11** refugee and displacement camps with safe water systems.

DISASTER RESPONSE

Impact in 2023

Natural disasters are becoming more frequent and severe than ever before. Over the past 50 years, climate and weather-related disasters have increased fivefold, disproportionately impacting the most vulnerable. While Water Mission cannot know when or where a disaster will strike, we stand ready to respond when the need arises. **As a result of your generosity, Water Mission responded to seven natural disasters and humanitarian crises in 2023 in Haiti, Malawi, Pakistan, Tanzania, Turkey, Ukraine, and Morocco.** We not only met immediate needs but also implemented sustainable solutions to provide long-term benefits and resilience against future disasters.

(Right) In February 2023, a deadly magnitude 7.8 earthquake struck Turkey. Water Mission’s Disaster Assistance Response Team quickly deployed to assess needs, locate available water sources, and test water quality and safety. As your support helped provide relief in and around Antakya (the biblical Antioch), we are reminded of how the early church at Antioch also provided relief for those suffering from a disaster (Acts 11:27-29).

Serving Refugees in Kenya

We are pleased to announce that, as a result of what we have shown is possible in a place like Nyarugusu, we have the honor of serving even more refugees in 2024 and beyond. In partnership with the Grundfos Foundation, Danida, and others, Water Mission has been invited to replicate the work we have done in Nyarugusu, Tanzania, serving refugees in Kenya’s Turkana region.

Refugees in this arid region are experiencing what Fizumikiza did when she arrived in Nyarugusu. The fragile camp infrastructure and broken water systems cannot keep up with the growing population’s water needs. By improving the existing water infrastructure in the refugee camp and host settlement, we will ensure the water is reliable, sustainable, and as safe as the water we drink in the United States. Water Mission will rehabilitate more than 20 boreholes and storage tanks, improve piping, and add chlorination. All of this must be accomplished while ensuring that there is no interruption to the existing water flow.

Your continued generosity means that we can help even more people in refugee camps experience healthier and more dignified living conditions.



2023 Disaster Response Impact



Responded to **seven** natural disasters and humanitarian crises.



Impacted **nearly 281,000** people in crisis with WASH solutions.



Water Mission's safe water system in a temporary camp for displaced people in Maras, Turkey, serves Melek's family and 6,000 other people left homeless by the February earthquakes.

Responding Around the Globe

Just days following the February 2023 earthquakes in **Turkey**, Water Mission was on the ground assessing the most urgent water, sanitation, and hygiene needs. We quickly got emergency water flowing to those impacted by the disaster and distributed 65,000 water purification packets, 3,000 water containers, and nearly 1,500 hygiene kits with items like toothbrushes, toothpaste, and soap to help people stay healthy. We also installed safe water systems in 11 camps, 7 temporary kitchens, and one temporary clinic serving internally displaced people who had lost their homes. Collectively, we served an estimated 68,000 survivors of the Turkey earthquakes with WASH solutions in 2023.

One of the survivors, Melek, moved to a displacement camp in Maras, Turkey, with her nieces and nephew after losing their home in the earthquakes. When they first moved to the camp, they struggled to access safe water. After Water Mission installed a safe water system, Melek's family, along with 6,000 other people staying at the camp, received access to safe water for drinking and cooking meals.

Melek shared with gratitude: *"The water system Water Mission installed is very, very good. It has been especially good for our health. Thank you for coming here and installing this system."*

When Cyclone Freddy hit **Malawi** in March 2023, Water Mission responded to devastating floods and the worst cholera outbreak in the country's history. Through your partnership, we rehabilitated safe water systems in eight camps for displaced people, providing more than 56,000 men, women, and children with much-needed access to safe water.

In **Ukraine**, we continued providing access to safe water for regions impacted by the ongoing conflict that started in 2022. More than 5 million Ukrainians remain internally displaced, and additional damage to critical infrastructure has left more than 1 million men, women, and children with severe water shortages. To meet this need, Water Mission installed 59 safe water systems around the country. Another six mobile water systems delivered safe water to communities on the front lines of the conflict each week. In 2023, 76,000 people were provided access to safe water to meet their daily needs.

Yulia, a Ukrainian woman benefiting from a Water Mission safe water system in Mykolaiv, shared: *"Water is life. It's clean. We can cook food and drink tea. Water is the most important [resource] because, without water, not one being on earth can survive...I never thought that strangers would think about me being able to drink clean water. It just...it leaves me speechless...that someone would think of us."*

LIVING WATER

Impact in 2023

Accepting Jesus Christ as Lord and Savior is the most important decision a person can make, yet more than 3 billion people remain unreached. Water Mission's vision is that all people have safe water and an opportunity to experience God's love. This is why we intentionally integrate our Living Water program into every aspect of our work. From sharing our faith with those we serve, to showing the Jesus Film in refugee camps, to equipping church leaders, **Water Mission is on mission to share God's love with others.**

In 2023, because of your support, we shared the Living Water message with nearly 13,000 people through various events, including Bible distributions and Jesus Film showings. We also rolled out our Church and Community Mobilization Program (CCMP) in another two countries. CCMP seeks to strengthen and equip the local church—God's primary agent of transformation—in its mission to help people come into a relationship with Jesus.

The CCMP trainings are now integrated with our community-based safe water programming in Indonesia, Kenya, Malawi, Mexico, and Uganda. **Thank you for partnering with us to bring physical and spiritual transformation to men, women, and children around the world.**

Water Mission serves all people, regardless of age, gender, race, or faith.

Teaching God's Word

In the summer of 2023, Water Mission team members traveled to five locations throughout Mexico to conduct Church and Community Mobilization Program (CCMP) trainings. Church leaders learned how to identify the diverse gifts within their churches and about their capacity to work as one body to serve and share God's love with others.

"We have learned about many subjects, including the unity of the church and the different gifts that the Holy Spirit bestows," said Dorys, a leader in the Lirio de los Valles Church in La Union, Mexico. "It is a great blessing to the church. We thank Water Mission for these trainings."

"Thank you, Water Mission," said Jesus Eliseo Perez Hernandez of Ebenezer Church in Montaña, Mexico. "The water project benefits many families in the community. We are very blessed by this project, and the Living Water trainings help us to know God better."

Water Mission's nine-part CCMP training empowers local church leaders with sound biblical knowledge and discipleship tools to help share the gospel and nurture believers in their communities. Pastor Yohane in Malawi shared about his experience, saying, *"This training has equipped me in many areas, especially in the area of helping people with their physical and spiritual needs."*

In 2023, Water Mission's Living Water program strengthened and equipped local churches in Mexico and around the world to share the good news of Jesus Christ.



2023 Living Water Impact



Engaged more than **270** churches through CCMP trainings.



Conducted biblically based trauma healing workshops in **13** locations.

COLLABORATION

East Asia and Pacific Solar Hub

Water Mission strives for excellence in our work, and we desire to see best-in-class solutions being implemented across the entire WASH sector. One way we are raising the global standard for safe water is by sharing our knowledge and expertise with others. In 2023, in partnership with UNICEF, we launched the East Asia and Pacific (EAP) Solar Hub to provide training on solar-powered water systems for governments, United Nations agencies, and other implementing organizations. This initiative builds on the experience of Water Mission and UNICEF in the West and Central Africa Regional (WCAR) Solar Hub, launched in 2020.

The EAP Solar Hub provides Water Mission with a platform for sharing our knowledge and experience through in-depth training to promote standards and best practices throughout the globe. It also provides dedicated technical support for the EAP region on all aspects of solar-powered systems. This includes planning, design, installation, and operation, as well as systems evaluation and development of capacity-building materials and training. The support is free of charge and demand-driven for any organization working on solar systems in the region.

Shortly after the Hub launched, Water Mission conducted a virtual training with 175 participants and in-person trainings in Mongolia and Cambodia for more than 80 participants. We already regularly receive technical requests from WASH groups across the EAP region and have had close to 50 organizations, private companies, and government ministries engage with the EAP Solar Hub.

Globally, operations and maintenance of solar-powered pumping remains a major challenge and area of interest for ensuring sustainability. With the development of, and continued investment in, the WCAR and EAP Solar Hubs, we hope to collaborate with others to bring an end to the global water crisis.

Partnering with Global Water Center in Knowledge Sharing

Water Mission was proud to partner with Global Water Center (GWC) in 2023 to improve the quality of water system design and operations around the world. GWC convenes, trains, and resources organizations and governments around best practices and high-quality standards. This past year, we collaborated with GWC in supporting systems-strengthening efforts with a number of implementing organizations. This included site visits to existing projects as a part of an evaluation process that provided feedback for improvements. We also partnered on trainings with governments in India on solar-powered water systems and Ghana for a national certification program for technical and vocational education. No one organization can solve the global water crisis on its own, and we are thankful for our continued partnership with GWC in open-handed knowledge sharing and thought leadership.



Water Mission strives to steward the earth and its resources with care and excellence. In pursuit of this goal, we test and innovate new ways to maximize the impact of solar power in safe water systems around the world.

2023 FINANCIALS

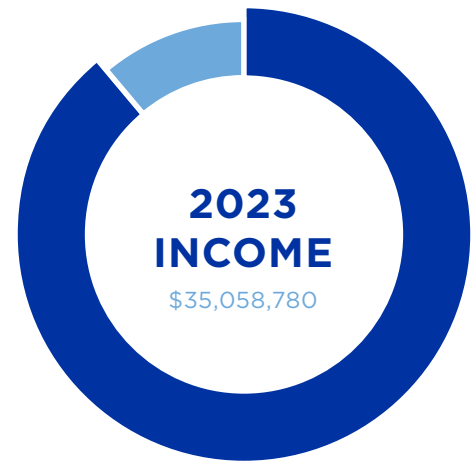
Water Mission follows a model of biblical stewardship that recognizes God owns everything. He expects us to steward the time, talent, money, and influence we each have been given to multiply it to accomplish His purposes.

Fiscal Year 2023 vs. Fiscal Year 2022

Fiscal years end on Sept. 30. All numbers are \$USD in thousands.

	FY2023	FY2022
Income and Ministry Support		
Contributions, Services, & Special Events	\$32,740	\$33,353
In-Kind*	2,319	3,277
Total	35,059	36,630
Expenses		
Program Services	32,306	32,285
Management and General	2,156	1,591
Fundraising**	2,426	1,621
Total	36,888	35,497
Change in Net Assets, before adjustments	(1,829)	1,133
Adjustments	(118)	(372)
Change in Net Assets	(1,947)	761
Net Assets, Beginning of Year	20,338	19,577
Net Assets, End of Year	\$18,391	\$20,338
Assets		
Cash and Cash Equivalents	\$4,368	\$7,523
Contributions Receivable	869	2,663
Prepaid Expenses and Other Assets	826	983
Inventory (Net)	3,764	2,293
Investments	7,524	6,349
Property and Equipment (Net)	3,253	3,276
Total	\$20,604	\$23,087
Liabilities		
Accounts Payable	\$660	\$741
Accrued Expenses	1,246	951
Deferred Revenue	307	1,057
Total	2,213	2,749
Net Assets		
Without donor restrictions	11,612	10,945
With donor restrictions	6,779	9,393
Total	18,391	20,338
Total Liabilities and Net Assets	\$20,604	\$23,087

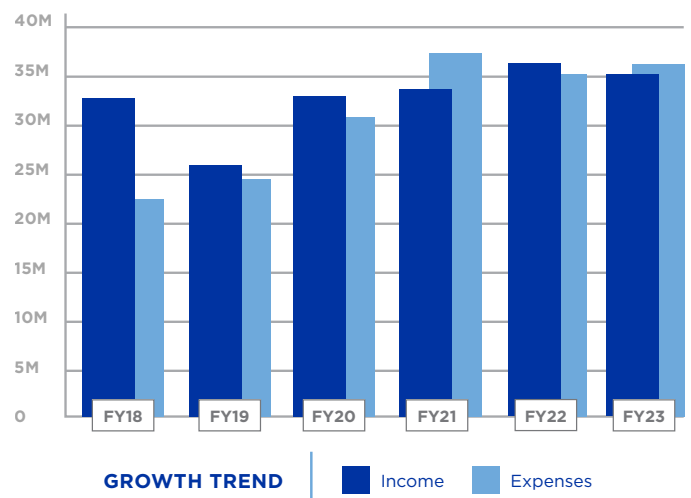
*In-kind income includes donated goods and services. **Fundraising refers to activities that offer opportunities to support the work of the ministry.



93% Contributions, Services, & Special Events
7% Gifts-in-Kind



88% Program Services 6% Fundraising
6% Management and General



Charity Navigator awarded Water Mission its top rating for 17 consecutive years, a distinction shared by only 1% of charities rated by the organization.



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watermission.org

Water Mission is a Christian engineering nonprofit that builds sustainable safe water solutions for people in developing countries, refugee camps, and disaster areas. Since 2001, Water Mission has served more than 8 million people in 61 countries, sharing safe water and the message of God's love. Water Mission's global headquarters is in North Charleston, SC, and the organization serves people in Africa; Asia; and North, South, and Central America. Charity Navigator awarded Water Mission its top rating for 17 consecutive years, a distinction shared by only 1% of charities rated by the organization. Water Mission is a 501(c)(3) tax-exempt organization, EIN #57-1116978.